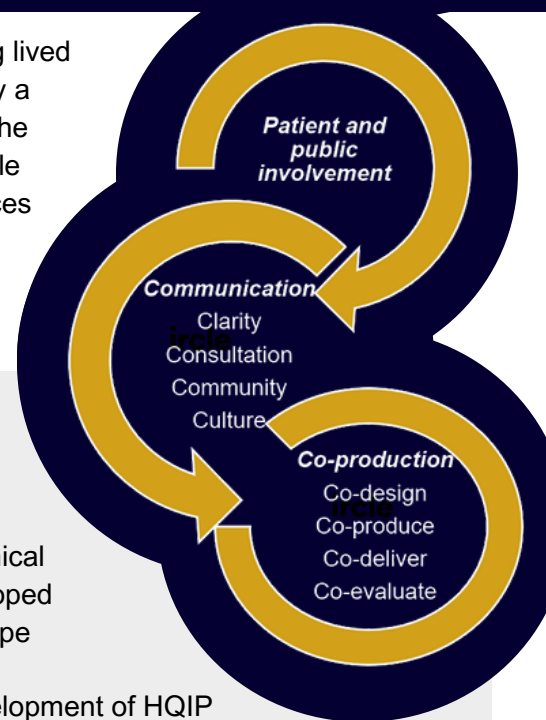


HQIP Patient and Public Involvement (PPI) Strategy

This strategy sets out HQIP's vision, commitment, and approach to embedding lived experience at the heart of our work. It outlines how we will ensure patients play a central role in shaping the way HQIP commissions all programmes, including the **National Clinical Audit and Patient Outcomes Programme (NCAPOP)**, while supporting and encouraging our partners to do the same. The strategy reinforces our dedication to meaningful and inclusive involvement at every stage – from project design, through to evaluation and impact.



Achievements so far

- Since 2009, HQIP has embedded patient and public involvement across all areas of its work through initiatives such as the Service User Network (SUN) and the Data Access Request Group (DARG). SUN members have co-authored key policies and strategies, contributed to campaigns like Clinical Audit Awareness Week, informed commissioning decisions, and co-developed training resources. Their involvement in DARG ensures patient voices shape decisions on data use and governance
- Patient advocates play a central role in commissioning, informing the development of HQIP specifications. PPI guides how bids are assessed and commissioning decisions are made
- In 2022, HQIP also established a 30-member User Panel to guide NHS England's national obesity programme, ensuring materials and outputs are accessible and relevant to people with lived experience.

Principles

We have developed six key principles, based on learnings from our work over time, and with members of our Service User Network. This demonstrates our commitment to co-production in all that we do.

Our principles are adapted from the **UK Standards for Public Involvement** to provide a flexible framework that gives us the ability to reflect and learn, measure and improve. They are applicable to any situation and can be upheld constantly.



- **Inclusivity** – we strive for equity, diversity, accessibility, inclusion, and embracing of all
- **Working Together** – productive, sustainable, purposeful, collaborative, and trustworthy ways of working
- **Governance** – safeguarding, duty of care and legalities, accountability, and productive, meaningful involvement
- **Support and Learning** – safeguarding, duty of care and legalities, accountability, and productive, meaningful involvement
- **Influence and impact** – monitoring, learning, reporting, acting, and improving
- **Communications** – clear, transparent, engaging, adaptable, and timely.

Further information: www.hqip.org.uk/involving-patients/